

PreVisit

Patient Intake Disclosure

Plain-language notice for patients completing the PreVisit intake form

Version 1.0 · Effective: March 27, 2026 · Jurisdiction: British Columbia, Canada

1. What Is PreVisit?

PreVisit is a secure, digital intake form that collects information about your health concerns before your clinic appointment. It is provided by PreVisit on behalf of your clinic to help your clinician prepare for your visit.

2. What Information Is Collected?

When you complete this form, we collect:

- Your responses to the intake questions (symptoms, duration, severity, and related information)
- Basic health information you choose to provide (medications, allergies, vitals)
- The date and time of your submission

Optional responses: You are never required to answer any question. You may skip any question by selecting "Skip this question" where available, or by leaving it blank.

3. How Is Your Information Used?

Your responses are used for one purpose only: to generate a structured clinical summary (called a SOAP note) that is shared with your clinician before your appointment. This helps your clinician understand your concerns in advance and make the most of your visit time.

AI-generated summary: PreVisit uses an AI model (Anthropic Claude) to generate this summary from your answers. The AI does not make diagnoses or treatment recommendations. All clinical decisions remain entirely with your clinician.

4. Who Can See Your Information?

- Your clinician and their clinic staff involved in your care
- PreVisit technical staff, only as required to operate and maintain the service

Your information is never sold, shared with advertisers, or disclosed to third parties except as required by law or as described in this notice.

5. How Is Your Information Stored?

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- All data is encrypted in transit (TLS) and at rest
 - Data is stored on secure cloud servers (Supabase)
 - Access is restricted to authorized personnel only
 - Data is retained for as long as your clinic relationship is active, or as required by applicable law

Data location: PreVisit does not currently store data on Canadian servers. If your clinic has specific data residency requirements, please inform them before completing this form.

6. This Is Not a Medical Service

PreVisit is an intake documentation tool, not a medical service. Completing this form does not constitute medical advice, diagnosis, or treatment. Do not use this form to report a medical emergency. If you are experiencing a medical emergency, call 911 immediately.

7. Your Rights Under PIPA BC

Under the Personal Information Protection Act (British Columbia), you have the right to:

- Access the personal information we hold about you
- Request corrections to inaccurate information
- Withdraw consent to collection and use (note: this may affect your ability to use the service)
- Ask questions about how your information is handled

To exercise these rights: To exercise any of these rights, contact us at noreply@previsit.ca or contact your clinic directly.

8. Contact

For questions about this disclosure or how your information is handled, contact PreVisit at noreply@previsit.ca or visit previsit.ca. You may also contact the Office of the Information and Privacy Commissioner for BC (www.oipc.bc.ca) if you have concerns about how your personal information has been handled.

Consent: By clicking "Start Intake" on the PreVisit form, you acknowledge that you have read and understood this disclosure and consent to the collection and use of your information as described.